

# ONLINE SHOPPING SCAMS

Online deals are often a good buy, but beware of scams.



## WHAT CAN YOU DO?

- Use **domestic retail websites** when possible – it will be more likely that you can sort out any problems.
- Do your **research** – check reviews before buying.
- Use **credit cards** – you have more chances of getting your money back.
- Pay **only by using a secure payment service** – Are they asking for a money transfer service or a wire transfer? Think twice!
- Pay only when connected to a **secure internet connection** – avoid using free or open public wifi.
- Pay only on a **safe device** – Keep your operating system and security software up to date.
- Beware of ads offering outrageous deals or miracle products – **If it sounds too good to be true, it probably is!**
- A pop-up ad stating you have won a prize? **Think twice**, you might just win malware.
- If the product doesn't arrive, contact the seller. If there is no answer, **contact your bank**.



Always report any suspected fraud attempt to the police, even if you did not fall victim to the scam.